

NASA SEWP VI

Ordering Guide

Absolute Business Solutions Corp (ABSC)

Category C — Mission-Based ITC/AV Services

Contract No.: 80TECH26D0624**Category:** C**Period of Performance:** 1 November 2026
– 31 October 2036**Business Size:** Small Disadvantaged
Business**Primary NAICS:** 541519 / 541512 (set-aside
at order level)**Website:** <https://www.absc-us.com>

This Ordering Guide is published for SEWP customers in accordance with SEWP Statement of Work section A.6 and the Contract Holder User Manual. It is intended for download and printing. Updated versions will be posted no later than 10 business days after any contract modification that affects the information in this guide.

1. About ABSC

Absolute Business Solutions Corp (ABSC) is a Small Disadvantaged Business founded in 2001. ABSC delivers data analytics, mission IT services, and related professional services to the Department of Defense, the Intelligence Community, and federal civilian agencies. ABSC holds a Top Secret facility clearance and maintains a cleared workforce.

On NASA SEWP VI, ABSC is a Category C contract holder. Category C covers mission-based Information Technology, Communications, and Audio-Visual (ITC/AV) services. Ancillary products may be offered only when they support a mission-based services requirement. ABSC is an authorized reseller of the Syntasa Data + Agentic AI Platform (hereafter referred to as “Syntasa”).

Headquarters: 1660 International Drive, Suite 600, McLean, VA 22102.

2. NASA SEWP VI Overview

NASA SEWP (Solutions for Enterprise-Wide Procurement), pronounced “soup,” is a Government-Wide Acquisition Contract (GWAC) that provides ITC/AV solutions and services to all federal agencies and their authorized contractors. The program is self-funded through an Agency Administrative Handling Fee of 0.34 percent. The fee is included in the price of every offering and is not listed separately.

SEWP VI is organized in three scope categories:

- Category A — ITC/AV Solutions
- Category B — Enterprise-Wide ITC/AV Service Solutions
- Category C — Mission-Based ITC/AV Service Solutions

ABSC is awarded in Category C only. Customers seeking product-centric or enterprise-wide service solutions should use the SEWP Quote Request Tool to identify holders in the appropriate category.

Fair Opportunity

FAR 16.505(b)(1) requires that each contractor be given a fair opportunity to be considered for each order exceeding \$10,000 issued under a multiple-award contract. The method used to provide fair opportunity is at the discretion of the

issuing Contracting Officer, who must document the rationale for placement and price of each order. Use of the SEWP Quote Request Tool (QRT) is the recommended method.

Category C Order Limits

Category C has a threshold restriction of \$2 million per order (inclusive of options) in the first year of contract performance and \$10 million per order in the second year. Those restrictions are subject to removal beginning in the third year of contract performance.

3. How to Obtain a Quote

The issuing agency defines its internal purchase-request and delivery-order process. NASA SEWP does not issue delivery orders. The typical path is:

- The end user defines the requirement and generates a purchase request.
- The agency procurement office issues a delivery order or task order against SEWP VI, Category C.
- The SEWP Program Management Office (PMO) reviews the order, confirms the offerings are on contract, and assigns a SEWP Control Number (SCN).
- ABSC fulfills the order only after the SCN is assigned and ABSC has been notified.

To request a quote from ABSC:

- Preferred method: submit a Request for Information (RFI), Market Research Request (MRR), or Request for Quote (RFQ) through the SEWP Quote Request Tool at www.sewp.nasa.gov. Select Category C and the NAICS / socioeconomic designation that matches the requirement.
- Direct contact: email nasasewp@absc-us.com or call the Program Manager or Deputy Program Manager listed in Section 6. Identify the requirement, desired period of performance, and any agency-specific instructions.
- ABSC will respond only to requirements that are in scope for Category C and only using Contract Line Items (CLINs) that have been placed on the SEWP Database of Record through the Technology Refreshment process.
- Quotes citing SEWP VI cannot be submitted until ABSC is an active contract holder and the contract effective date has been reached (currently 1 November 2026).

There is no required quote-response time at the contract level. The issuing office sets the response date in the request. Complex requirements may remain open for 30 days or longer; some requests close in a single day.

4. Installation, Warranty, Technical Support, and Post-Delivery

ABSC's SEWP VI offerings are mission-based services. Hardware installation is not a standard standalone offering. When a requirement includes ancillary products needed to perform the service, installation, configuration, and acceptance will be described in the quote and the resulting order.

Warranty and support terms:

- Service performance is governed by the statement of work or performance work statement on the individual order, including any acceptance criteria the issuing office defines.
- Commercial software included as an ancillary product is provided with the publisher's standard warranty unless the order specifies a different term.

- Extended warranty, dedicated technical support, or software support beyond the commercial baseline is available when the customer includes it in the requirement. Those services will be quoted as separate CLINs.
- ABSC will identify the named support lead on each order at award. Until that designation is made, the Program Manager and Deputy Program Manager in Section 6 are the support points of contact.

Requests for support after delivery should be sent to nasasewp@absc-us.com with the SCN, agency order number, and a short description of the issue. ABSC will acknowledge service-impacting issues the same business day whenever the request arrives during normal business hours (Monday–Friday, 8:00 a.m. to 5:00 p.m. Eastern).

5. Troubleshooting a Problematic Order

If an order is delayed, incomplete, incorrectly billed, or otherwise in dispute:

- Contact ABSC first at nasasewp@absc-us.com or the telephone numbers in Section 6. Include the SCN, the agency order number, and the nature of the problem.
- ABSC cannot fulfill or modify an order until the SEWP PMO has processed it and issued or updated the SCN. Order modifications must also route through the SEWP PMO.
- Partial shipments are not accepted unless authorized on the delivery order or approved in advance by the issuing Contracting Officer.
- If the issue involves SEWP processing (missing SCN, catalog/CLIN mismatch, or fee questions), the customer or ABSC may also contact the SEWP Helpline: help@sewp.nasa.gov or (301) 286-1478. SEWP PMO hours are Monday–Friday, 7:30 a.m. to 6:00 p.m. Eastern.

Continued contact with an issuing office after a request has closed, beyond a single business-like status inquiry, may be treated as harassment under SEWP Program Performance rules. Award notices and debriefs are controlled by the issuing agency and by FAR 16.505.

6. Program Support Contacts

The addresses below are ABSC points of contact. Do not use NASA or SEWP PMO staff as substitutes for ABSC sales, support, or order troubleshooting.

Role	Name	Email	Telephone
Program Manager	Daniel Card	nasasewp@absc-us.com	703-437-3000 ext. 6
Deputy Program Manager	Darin Powers	nasasewp@absc-us.com	703-437-3000 ext. 7
Quotes / Sales	Daniel Card / Darin Powers	nasasewp@absc-us.com	703-437-3000 ext. 6 and/or 7
Order issues / troubleshooting	Daniel Card / Darin Powers	nasasewp@absc-us.com	703-437-3000 ext. 6 and/or 7
Technical / post-delivery support	Daniel Card / Darin Powers	nasasewp@absc-us.com	703-437-3000 ext. 6 and/or 7

Public SEWP mailbox: nasasewp@absc-us.com (monitored by the Program Manager and Deputy Program Manager).

SEWP PMO (program-level, not ABSC): help@sewp.nasa.gov • (301) 286-1478 • www.sewp.nasa.gov

7. Payment, Credit Cards, and the SEWP Fee

The SEWP Agency Administrative Handling Fee is 0.34 percent. The fee is included in every quoted and ordered price (labor, other direct costs, travel, and products) and is not shown as a separate line item.

Non-credit-card orders are paid by Electronic Funds Transfer to the bank account specified on the task or delivery order. ABSC does not require the Government to use a third-party payment application.

All SEWP VI contract holders, including Category C service providers, must accept the Government Purchase Card (GSA SmartPay). Credit-card limits vary by agency; some Contracting Officers hold six-figure limits. If ABSC assesses a credit-card processing percentage, that percentage will be identified to the customer before award.

8. Scope Notes for Customers

- Only offerings that are on ABSC’s SEWP Database of Record may be quoted or ordered. Open-market items are not permitted.
- Trade Agreements Act (TAA) compliance is the default. Non-TAA items will not be marketed or quoted unless the customer documents an applicable exception in the request.
- CMMC or other agency-specific cybersecurity requirements, when imposed, are applied at the order level.
- Questions about whether a requirement is in SEWP VI scope may be sent to help@sewp.nasa.gov with an overview or bill of materials.

9. Document Control

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Next update trigger	Contract modification, change of PM/DPM, or change to quote/support process
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